

@Home Collection Kit for Semen Analysis

Dear Patient,

For your convenience, we will be submitting a testing order to ReproSource Laboratories to have your semen analysis performed using their @Home Collection Kit. This process allows you to collect and ship your semen specimen from the convenience of your home.

What to Expect:

1. <u>RECEIVE TELEPHONE CALL #1 from ReproSource Client Services (~5 minutes)</u>

Within 48 hours of ReproSource receiving your testing order, a client services representative will contact you by phone to provide an overview of the process, answer questions about cost & insurance, and collect your shipping fee. At the end of this call, they will send you an email with a link to an online instructional video (5 minutes) that will walk you through the details for using the @Home Collection Kit.

2. <u>RECEIVE YOUR @Home Collection Kit (~10 minutes)</u>

According to the date that you specify during your initial conversation with ReproSource, you will receive your @Home Collection Kit and place one item in the refrigerator and another in the freezer, as shown in the instructional video.

3. <u>RECEIVE TELEPHONE CALL #2</u> from ReproSource Client Services (~5 minutes)

On the day that you receive your @Home Collection Kit, you will receive a second phone call from your ReproSource client services representative. They will verify that you have stored the refrigerated and frozen items appropriately, and will answer any questions that you may have after watching the instructional video.

4. <u>COLLECT AND SHIP</u> Your Specimen (~90 minutes)

On the day that you have selected, you will collect & process yours specimen; and ship it by FedEx using the shipping labels provided in your kit. Once your specimen is received by ReproSource, your semen analysis will be completed and sent to your ordering physician.

We are pleased to be able to offer you this convenient option for specimen collection, and we encourage your timely participation in the process to ensure that we can proceed with your care as quickly as possible.

Should you have any additional questions about the @Home Collection Kit process, you may contact ReproSource Client Services at (800) 667-8893 option 1.

Sincerely, Your Boston IVF Care Team