

# Deaconess CareConnect Experience

## The Value of a Local Partnership

<b>Partners</b>	<b>Value</b>
We guide you through planning and preparation	<i>We've been there and understand the considerations for hospital and clinic staff, by hospital and clinic staff.</i>
We send a team of people to your site for installation	<i>We've been there and understand the disruption, questions, and potential barriers. Having on-site presence for immediate responsiveness, we can proactively address problems before they become issues. It's our goal to help you make your staff self-sufficient.</i>
We're dedicated to ensuring your success	<i>We provide guidance and tools for you to be successful post Go-Live. Local support is minutes away.</i>
<b>Together we are Partners</b>	

## Vendor vs. CareConnect Partner

<b>Vendor</b>	<b>CareConnect Partner</b>
Off-the-shelf product	Created for hospital and clinical staff, by hospital and clinical staff.
Installs product	At-the-elbow support to provide firsthand guidance as your staff transitions to Epic.
Leaves facility after product implementation	Provides guidance and tools for you to be successful upon our departure. Local support is minutes away.
Releases software upgrade	Seamlessly upgrades and optimizes Epic to accommodate ever-changing healthcare demands while considering the needs of our partners.

## The Value of Deaconess CareConnect for Practices and Patients

For Clinicians	For Front Office Staff	For Patients
<ul style="list-style-type: none"> <li>• 24/7 access to patient records from an internet-connected computer</li> </ul>	<ul style="list-style-type: none"> <li>• Scheduling, check-in and walk-in patient support</li> </ul>	<ul style="list-style-type: none"> <li>• Safer care due to real-time allergy alerts and drug interaction checking</li> </ul>
<ul style="list-style-type: none"> <li>• After-visit summary generated automatically with patient instructions and future appointments</li> </ul>	<ul style="list-style-type: none"> <li>• Automatically determine correct copays based on visit type, insurance plan, etc.</li> </ul>	<ul style="list-style-type: none"> <li>• Robust patient portal (ViewMyChart.com)</li> </ul>
<ul style="list-style-type: none"> <li>• InBasket secure messaging system helps physicians manage daily tasks</li> </ul>	<ul style="list-style-type: none"> <li>• Generate documentation for patients that includes time, date, provider, location, directions, procedure information and more</li> </ul>	<ul style="list-style-type: none"> <li>• ePrescribing shortens patient wait times at pharmacies</li> </ul>
<ul style="list-style-type: none"> <li>• Clinical templates speed up and standardize documentation</li> </ul>	<ul style="list-style-type: none"> <li>• Receive alerts and warnings about incomplete patient registration</li> </ul>	<ul style="list-style-type: none"> <li>• One patient with one chart</li> </ul>
<ul style="list-style-type: none"> <li>• Interaction alerts warn clinicians when a medication or procedure negatively interacts with allergies, meds or existing medical problems</li> </ul>		
<ul style="list-style-type: none"> <li>• Preference lists and order sets simplify ordering by grouping the most commonly ordered meds and procedures for easy access</li> </ul>		