

**HEALTH INSURANCE, LEAVE ADMINISTRATION, AND RETIREMENT  
VENDOR INFORMATION**

**Benefits Section of  
Human Resources**

Phone Line: 812-450-2025  
Email: [BenefitQuestions1@deaconess.com](mailto:BenefitQuestions1@deaconess.com)  
Office Hours: 7:00 am to 4:30 pm



**MEDICAL INSURANCE**

Member Services: 844-378-7103  
Website: [deaconessonecare.com](http://deaconessonecare.com)  
Group Identification: DHSHSP  
OneCare Provider Directory: [onecarecollaborative.com/FindAProvider](http://onecarecollaborative.com/FindAProvider)



**PRESCRIPTION INSURANCE**

Member Services: 800-361-4542  
Website: [envision.rx.com](http://envision.rx.com)



**DENTAL INSURANCE**

Member Services: 800-727-1444  
Website: [insuringsmiles.com](http://insuringsmiles.com)  
Account Number: 8062-4312-5521



**VISION INSURANCE**

Member Services: 800-877-7195  
Website: [vsp.com](http://vsp.com)



**HRA/Medical and Dependent Care FSA**

Member Services: 800-346-2126  
Empowered Benefits: My EBC Account  
Website: [ebcflex.com](http://ebcflex.com)



**FMLA ADMINISTRATION/LIFE INSURANCE  
SHORT TERM AND LONG TERM DISABILITY**

Member Services: 855-899-2975  
Website: [thehartfordatwork.com](http://thehartfordatwork.com)  
Policy # 402724



**ACCIDENT, CRITICAL ILLNESS & HOSPITAL INDEMNITY  
VOLUNTARY BENEFITS**

Member Services: 866-321-4140



**RETIREMENT BENEFITS 401K/457B**

Member Services: 800-343-0860  
Website: [fidelity.com/atwork](http://fidelity.com/atwork)



**WELLNESS PROGRAM**

MyWellness Portal Help Desk: 800-581-9910  
Deaconess Wellness Department: 812-450-1FIT(1348)