



It is **IMPORTANT** for members accessing DHP to utilize DHP providers and facilities.

If you have any questions regarding participation, please contact us.


Participating Networks
Entire DHP Network (network name or logo required)



Deaconess
HEALTH PLANS




encore
PPO
HEALTH NETWORK




PARKVIEW
SIGNATURE CARE


Participating Networks
Partial DHP Network (network name or logo required)




encore
COMBINED




encore
PRIME
(formerly Encircle)



First Health
Network



PHCS



MultiPlan

Insurance Companies
Partial DHP Network (company name or logo required)



aetna



aetnaTM
Medicare Advantage



Health
Alliance

DHP Contact Information

Main Switchboard	812-450-7265	Main Fax	812-450-2030
Toll Free	800-374-8993	Credentialing Fax	812-450-7215

Credentialing Department - New Applications

Angela Wilson 812-450-2962 angela.wilson@deaconess.com Lisa Tyler 812-450-2218 lisa.tyler@deaconess.com
Heather Brown 812-450-1064 heather.brown@deaconess.com Tani Carter 812-450-7472 tani.carter@deaconess.com
Mary Thomas 812-450-7472 mary.thomas2@deaconess.com

Recredentialing



Brenda Farney 812-450-7347 brenda.farney@deaconess.com Kimberly Ludwig 812-450-2031 kimberly.ludwig@deaconess.com
Erin Maxwell 812-492-5031 erin.maxwell@deaconess.com Stephanie Forney 812-450-1844 stephanie.forney@deaconess.com
Amanda James 812-450-6754 amanda.james@deaconess.com Whitley Watts 812-450-1377 whitley.watts@deaconess.com
Nicole Waggoner 812-450-2275 nicole.waggoner@deaconess.com

Provider Relations Department

Jolee Miller 812-450-3151 jolee.miller@deaconess.com
Jane Lasher 812-492-2247 jane.lasher@deaconess.com

INSURANCE COMPANIES


COMPANY NAME OR LOGO REQUIRED ON CARD

Service Area ED1 #	Logo & Website	Insurance Company	Contract Includes:
<p>National</p> <p>ED1 #: 60054</p>	 <p>www.aetna.com</p>	<p>AETNA</p> <p>effective 8/1/2006</p>	<ul style="list-style-type: none"> ◆ DHP physicians, NPs and PAs in the areas listed below ◆ Various DHP ancillary providers (NOT facilities) in these areas: <ul style="list-style-type: none"> IN—Counties of Vanderburgh, Posey, Warrick, Pike, Gibson or Knox KY—Counties of Henderson or Union IL—Cities of Carmi, Fairfield, Olney, Mt. Carmel, Grayville or Lawrenceville ◆ Verify participation by calling Aetna at 888-632-3862 ◆ *180-day filing limit ◆ Claims address: P.O. Box 981106, El Paso, TX 79998-1106 ◆ Claim issues: 1-888-MD-Aetna ◆ Accepts DHP effective dates for new providers and changes to existing providers. ◆ NP and PA services are paid at 85 % of the physician fee schedule. * ◆ Behavioral health counselors, PsyD, PhD services are paid at 100 % of the physician fee schedule. *
<p>National</p>		<p>AETNA</p> <p>Medicare Advantage</p> <p>effective 12/1/2001</p>	<ul style="list-style-type: none"> ◆ Only includes providers who have signed a DHP Medicare Addendum and are a participating Medicare provider. ◆ Requires Annual attestation submitted for code of conduct training. Please visit www.deaconess.com/Deaconess-Health-Plans/Compliance-Training-Attestation ◆ Medicare Customer Service line 800-624-0756.

* Filing limits are not guaranteed by DHP but are based on information provided by the insurance companies and networks and these limits are subject to change. This chart is not a guarantee of reimbursement for services provided. Benefit coverage will vary by the employer's benefit plan. The percentage quoted is not a guarantee; percentage is subject to change. Have questions? **Please call the "eligibility/benefits" phone # on the ID card.**

INSURANCE COMPANIES

COMPANY NAME OR LOGO REQUIRED ON CARD

<i>Service Area</i> ED1 #	Logo & Website	Insurance Company	Contract Includes:
<p><i>Regional</i></p> <p>ED1 #: 77950</p>	 <p>Health Alliance</p> <p>www.healthalliance.org</p>	<p>HEALTH ALLIANCE MEDICAL PLAN</p> <p>effective 11/1/2000</p>	<ul style="list-style-type: none"> ◆ Entire DHP Network in Indiana, Kentucky and Illinois only (NPs and PAs accepted) ◆ Claims address: PO Box 6003, Urbana, IL 61803 ◆ *90-day filing limit for HAMP claims ◆ HAMP accepts DHP effective dates for new providers and changes to existing providers. ◆ This plan has open access for any chiropractic care ◆ Allied Health providers' services are paid at 100 % of the physician fee schedule.*

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PARTICIPATING NETWORKS

NETWORK NAME OR LOGO REQUIRED ON CARD

Service Area	Logo & Website	Network	Contract Includes:
Local	 www.deaconess.com/dhp	DEACONESS HEALTH PLANS effective 1/1/2004	<ul style="list-style-type: none"> ◆ Entire DHP Network
Regional	 www.encoreconnect.com	ENCORE PRIME effective 1/1/2019	<ul style="list-style-type: none"> ◆ All Deaconess-employed physicians (regardless of location). Various DHP physicians in Vanderburgh, Gibson, Henderson, Posey and Warrick counties with privileges or admitting arrangements at Deaconess Hospital (please verify participation in Encore Prime by calling 812-450-7265) ◆ Various DHP ancillary providers in Vanderburgh, Gibson, Henderson, Posey and Warrick counties (please verify participation in Encore Prime by calling 812-450-7265) ◆ *120-day filing limit ◆ Accepts DHP effective dates for new providers and changes to existing providers.
Regional	 www.encoreconnect.com	ENCORE COMBINED effective 10/1/2018	<ul style="list-style-type: none"> ◆ Entire DHP Network (Specialist co-pay applies for NP/PA working under a specialist) ◆ *120-day filing limit ◆ Accepts DHP effective dates for new providers and changes to existing providers.

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PARTICIPATING NETWORKS
NETWORK NAME OR LOGO REQUIRED ON CARD

Service Area	Logo & Website	Network	Contract Includes:
National	 www.firsthealth.com	FIRST HEALTH NETWORK effective 6/1/2011	<ul style="list-style-type: none"> ◆ Entire DHP Network (Specialist co-pay applies for NP/PA working under a specialist) ◆ All DHP physicians with privileges or admitting arrangements at a First Health network hospital (hospitals are by direct contract with First Health) ◆ Various DHP ancillary providers ◆ NPs and PAs accepted (not listed in directory) (please verify participation with First Health by calling 800-937-6824) ◆ *Filing limit is 1 year from DOS for First Health ◆ Accepts DHP effective dates for new providers and changes to existing providers.
Regional NE Indiana	 totalhealth.parkview.com	PARKVIEW SIGNATURE CARE effective 1/1/2007	<ul style="list-style-type: none"> ◆ Entire DHP Network ◆ *Filing limits vary by payor, but no less than 120 days ◆ Accepts DHP effective dates for new providers and changes to existing providers.
National	 www.multiplan.com	PRIVATE HEALTHCARE SYSTEMS (PHCS) & MULTIPLAN effective 7/1/2005	<ul style="list-style-type: none"> ◆ All DHP hospitals (some by direct contract) ◆ All DHP physicians with privileges or admitting arrangements at a network hospital (NPs and PAs accepted) ◆ Various DHP ancillary providers (please verify participation with PHCS by calling 800-950-7040) ◆ *120-day filing limit ◆ Accepts DHP effective dates for new providers and changes to existing providers.

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Application Requests for Deaconess Health Plans, Deaconess Hospital, and Evansville Surgery Center can be found on the Deaconess Health Plans website @ www.deaconess.com/Deaconess-Health-Plans/For-Providers/Provider-Application-Request

You may obtain updated fee schedule allowables by emailing up to 250 codes per tax ID # *with your billed charges* in an Excel spreadsheet to dhpfeerequest@deaconess.com.

Code	Modifier	Charge
99213		\$ 100.00
76872	26	\$ 150.00
76872	TC	\$ 110.00

You will be asked to complete a **Provider Update Form** (PUF), which can be found on the Deaconess Health Plans website @ www.deaconess.com/Deaconess-Health-Plans/For-Providers/Provider-Update-Form for any of the following reasons:

- ◆ Address change
- ◆ Adding practice location
- ◆ Eliminating practice location
- ◆ Name change
- ◆ Specialty change
- ◆ Provider termination

DHP requires that a PUF be completed & submitted to DHP with **all** supporting documentation (CMS 1500 and W-9) before we will notify payors of the change. The PUF and supporting documentation must match **EXACTLY**.

In-Network Hospitals

Hospital	City	County	State
Crossroads Community Hospital	Mt Vernon	Jefferson	Illinois
Daviess Community Hospital	Washington	Daviess	Indiana
Deaconess Cross Pointe Hospital	Evansville	Vanderburgh	Indiana
Deaconess Gateway Hospital	Newburgh	Warrick	Indiana
Deaconess Gibson Hospital	Princeton	Gibson	Indiana
Deaconess Heart Hospital	Newburgh	Warrick	Indiana
Deaconess Henderson Hospital	Henderson	Henderson	Kentucky
Deaconess Midtown Hospital	Evansville	Vanderburgh	Indiana
Deaconess Orthopaedic-Neuroscience Hospital	Newburgh	Warrick	Indiana
Deaconess Union County Hospital	Morganfield	Union	Kentucky
Deaconess Womens Hospital	Newburgh	Warrick	Indiana
Encompass Health Rehabilitation Hospital	Newburgh	Warrick	Indiana
Fairfield Memorial Hospital	Fairfield	Wayne	Illinois
Ferrell Hospital	Eldorado	Eldorado	Illinois
Good Samaritan Hospital	Vincennes	Knox	Indiana
Heartland Regional Hospital	Marion	Johnson	Illinois
Lawrence County Memorial Hospital	Lawrenceville	Lawrence	Illinois
Memorial Hospital & Health Care	Jasper	Dubois	Indiana
Perry County Hospital	Tell City	Perry	Indiana
Red Bud Hospital	Red Bud	Randolph	Illinois
Select Specialty Hospital	Evansville	Vanderburgh	Indiana
Union County Hospital	Anna	Union	Illinois
Wabash General Hospital	Mt. Carmel	Wabash	Illinois