It is IMPORTANT for members accessing DHP to utilize DHP providers and facilities.

If you have any questions regarding participation, please contact us.



DHP Contact Information

Main Switchboard	812-450-7265	Main Fax	812-450-2030
Toll Free	800-374-8993	Credentialing Fax	812-450-7215

Credentialing Department - New Applications

 Angela Wilson
 812-450-2962
 angela.wilson@deaconess.com
 Lisa Tyler
 812-450-2218
 lisa.tyler@deaconess.com

 Heather Brown
 812-450-1064
 heather.brown@deaconess.com
 Tani Carter
 812-450-7472
 tani.carter@deaconess.com

 Mary Thomas
 812-450-7472
 mary.thomas2@deaconess.com

<u>Recredentialing</u>

 Brenda Farney 812-450-7347
 brenda.farney@deaconess.com
 Kimberly Ludwig 812-450-2031 kimberly.ludwig@deaconess.com

 Erin Maxwell 812-492-5031
 erin.maxwell@deaconess.com
 Stephanie Forney 812-450-1844 stephanie.forney@deaconess.com

 Amanda James 812-450-6754
 amanda.james@deaconess.com
 Whitley Watts
 812-450-1377
 whitley.watts@deaconess.com

 Nicole Waggoner
 812-450-2275
 nicole.waggoner@deaconess.com

Provider Relations Department

Jolee Miller Jane Lasher 812-450-3151 812-492-2247

jolee.miller@deaconess.com jane.lasher@deaconess.com



INSURANCE COMPANIES

COMPANY NAME OR LOGO REQUIRED ON CARD

Service Area EDI #	Logo & Website	Insurance Company	Contract Includes:
<i>National</i> EDI #: 60054	actiona www.aetna.com	AETNA effective 8/1/2006	 DHP physicians, NPs and PAs in the areas listed below Various DHP ancillary providers (NOT facilities) in these areas: IN—Counties of Vanderburgh, Posey, Warrick, Pike, Gibson or Knox KY—Counties of Henderson or Union IL—Cities of Carmi, Fairfield, Olney, Mt. Carmel, Grayville or Lawrenceville Verify participation by calling Aetna at <u>888-632-3862</u> *180-day filing limit Claims address: P.O. Box 981106, El Paso, TX 79998-1106 Claim issues: <u>1-888-MD-Aetna</u> Accepts DHP effective dates for new providers and changes to existing providers. NP and PA services are paid at 85 % of the physician fee schedule.*
National	♦aetna™	AETNA Medicare Advantage effective 12/1/2001	 Only includes providers who have signed a DHP Medicare Addendum and are a participating Medicare provider. Requires Annual attestation submitted for code of conduct training. Please visit <u>www.deaconess.com/Deaconess-Health- Plans/Compliance-Training-Attestation</u> Medicare Customer Service line <u>800-624-0756</u>.

* Filing limits are not guaranteed by DHP but are based on information provided by the insurance companies and networks and these limits are subject to change. This chart is not a guarantee of reimbursement for services provided.
 Benefit coverage will vary by the employer's benefit plan. The percentage quoted is not a guarantee; percentage is subject to change. Have questions? Please call the "eligibility/benefits" phone # on the ID card.

INSURANCE COMPANIES



INSURANCE COMPANIES

COMPANY NAME OR LOGO REQUIRED ON CARD

Service Area EDI #	Logo & Website	Insurance Company	Contract Includes:
	WWW.healthalliance.org	HEALTH ALLIANCE MEDICAL PLAN effective 11/1/2000	 Entire DHP Network in Indiana, Kentucky and Illinois only (NPs and PAs accepted) Claims address: PO Box 6003, Urbana, IL 61803 *90-day filing limit for HAMP claims HAMP accepts DHP effective dates for new providers and changes to existing providers. This plan has open access for any chiropractic care Allied Health providers' services are paid at 100 % of the physician fee schedule.*

* Filing limits are not guaranteed by DHP but are based on information provided by the insurance companies and networks and these limits are subject to change. This chart is not a guarantee of reimbursement for services provided. Benefit coverage will vary by the employer's benefit plan. The percentage quoted is not a guarantee; percentage is subject to change. Have questions? **Please call the "eligibility/benefits" phone # on the ID card.**

PARTICIPATING NETWORKS NETWORK NAME OR LOGO REQUIRED ON CARD				
Service Area	Logo & Website	Network	Contract Includes:	
Local	Deaconess HEALTH PLANS www.deaconess.com/dhp	DEACONESS HEALTH PLANS effective 1/1/2004	◆ Entire DHP Network	
Regional	(formerly Encircle)	ENCORE PRIME effective 1/1/2019	 All Deaconess-employed physicians (regardless of location). Various DHP physicians in Vanderburgh, Gibson, Henderson, Posey and Warrick counties with privileges or admitting arrangements at Deaconess Hospital (please verify participation in Encore Prime by calling <u>812-450-7265</u>) Various DHP ancillary providers in Vanderburgh, Gibson, Henderson, Posey and Warrick counties (please verify participation in Encore Prime by calling <u>812-450-7265</u>) *120-day filing limit Accepts DHP effective dates for new providers and changes to existing providers. 	
Regional	www.encoreconnect.com	ENCORE COMBINED effective 10/1/2018	 Entire DHP Network (Specialist co-pay applies for NP/PA working under a specialist) *120-day filing limit Accepts DHP effective dates for new providers and changes to existing providers. 	

* Filing limits are not guaranteed by DHP but are based on information provided by the insurance companies and networks and these limits are subject to change. This chart is not a guarantee of reimbursement for services provided. Benefit coverage will vary by the employer's benefit plan. The percentage quoted is not a guarantee; percentage is subject to change. Have questions? **Please call the "eligibility/benefits" phone # on the ID card.**

PARTICIPATING NETWORKS



PARTICIPATING NETWORKS NETWORK NAME OR LOGO REQUIRED ON CARD			
Service Area	Logo & Website	Network	Contract Includes:
National	First Health. Network www.firsthealth.com	FIRST HEALTH NETWORK effective 6/1/2011	 Entire DHP Network (Specialist co-pay applies for NP/PA working under a specialist) All DHP physicians with privileges or admitting arrangements at a First Health network hospital (hospitals are by direct contract with First Health) Various DHP ancillary providers NPs and PAs accepted (not listed in directory)(please verify participation with First Health by calling 800-937-6824) *Filing limit is 1 year from DOS for First Health Accepts DHP effective dates for new providers and changes to existing providers.
Regional NE Indiana	PARKVIEW SIGNATURE CARE totalhealth.parkview.com	PARKVIEW SIGNATURE CARE effective 1/1/2007	 Entire DHP Network *Filing limits vary by payor, but no less than 120 days Accepts DHP effective dates for new providers and changes to existing providers.
National	MultiPlan	PRIVATE HEALTHCARE SYSTEMS (PHCS) & MULTIPLAN effective 7/1/2005	 All DHP hospitals (some by direct contract) All DHP physicians with privileges or admitting arrangements at a network hospital (NPs and PAs accepted) Various DHP ancillary providers (please verify participation with PHCS by calling 800-950-7040) *120-day filing limit Accepts DHP effective dates for new providers and changes to existing providers.

* Filing limits are not guaranteed by DHP but are based on information provided by the insurance companies and networks and these limits are subject to change. This chart is not a guarantee of reimbursement for services provided. Benefit coverage will vary by the employer's benefit plan. The percentage quoted is not a guarantee; percentage is subject to change. Have questions? **Please call the "eligibility/benefits" phone # on the ID card.**

PARTICIPATING NETWORKS



<u>Application Requests</u> for Deaconess Health Plans, Deaconess Hospital, and Evansville Surgery Center can be found on the Deaconess Health Plans website @ www.deaconess.com/Deaconess-Health-Plans/For-Providers/Provider-Application-Request

You may obtain updated fee schedule allowables	
by emailing up to 250 codes per tax 1D # <u>with your</u>	
<i>billed charges</i> in an Excel spreadsheet to	
<u>dhpfeerequest@deaconess.com</u> .	

<u>Code</u>	<u>Modifier</u>	<u>Charge</u>
99213		\$ 100.00
76872	26	\$ 150.00
76872	ТС	\$ 110.00

You will be asked to complete a Provider Update Form (PUF), which can be found on the Deaconess Health Plans website @ www.deaconess.com/Deaconess-Health-Plans/For-Providers/Provider-Update-Form for any of the

following reasons:

- Address change
 Adding practice location
 Eliminating practice location
 Provider termination

DHP requires that a PUF be completed & submitted to DHP with <u>all</u> supporting documentation (CMS 1500 and W-9) before we will notify payors of the change. The PUF and supporting documentation must match **EXACTLY**.

In Network DHP Hospitals

Hospital	City	County	State
Daviess Community Hospital	Washington	Daviess	Indiana
Deaconess Cross Pointe Hospital	Evansville	Vanderburgh	Indiana
Deaconess Gateway Hospital	Newburgh	Warrick	Indiana
Deaconess Gibson Hospital	Princeton	Gibson	Indiana
Deaconess Heart Hospital	Newburgh	Warrick	Indiana
Deaconess Henderson Hospital	Henderson	Henderson	Kentucky
Deaconess Illinois Crossroads	Mt Vernon	Jefferson	Illinois
Deaconess Illinois Medical Center	Marion	Johnson	Illinois
Deaconess Illinois Union County Hospital	Anna	Union	Illinois
Deaconess Midtown Hospital	Evansville	Vanderburgh	Indiana
Deaconess Orthopaedic-Neuroscience Hospital	Newburgh	Warrick	Indiana
Deaconess Union County Hospital	Morganfield	Union	Kentucky
Deaconess Womens Hospital	Newburgh	Warrick	Indiana
Encompass Health Rehabilitation Hospital	Newburgh	Warrick	Indiana
Good Samaritan Hospital	Vincennes	Knox	Indiana
Hardin County General Hospital	Rosiclare	Hardin	Illinois
Memorial Hospital and Healthcare Center	Jasper	Duboise	Indiana
Perry County Memorial Hospital	Tell City	Perry	Indiana
Red Bud Regional Hospital	Red Bud	Randolph	Illinois
Wabash General Hospital	Mt. Carmel	Wabash	Illinois