

It is **IMPORTANT** for members accessing DHP to utilize DHP providers and facilities.  
If you have any questions regarding participation, please contact us.

### Participating Networks

Entire DHP Network (network name or logo required)



### Participating Networks

Partial DHP Network (network name or logo required)



### Insurance Companies

Partial DHP Network (company name or logo required)



### DHP Contact Information

Main Switchboard [812.450.7265](tel:812.450.7265)

Fax—Main [812.450.2030](tel:812.450.2030)

Toll Free [800.374.8993](tel:800.374.8993)

Fax—Credentialing [812.450.7215](tel:812.450.7215)

### Credentialing Department

#### New Applications

Heather Brown [812.450.1064](tel:812.450.1064) [heather.brown@deaconess.com](mailto:heather.brown@deaconess.com)

Tani Carter [812.450.7472](tel:812.450.7472) [tani.carter@deaconess.com](mailto:tani.carter@deaconess.com)

Lisa Tyler [812.450.2218](tel:812.450.2218) [lisa.tyler@deaconess.com](mailto:lisa.tyler@deaconess.com)

Angela Wilson [812.450.2962](tel:812.450.2962) [angela.wilson@deaconess.com](mailto:angela.wilson@deaconess.com)

#### Recredentialing

Brenda Farney [812.450.7347](tel:812.450.7347) [brenda.farney@deaconess.com](mailto:brenda.farney@deaconess.com)

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Monique Pierce [812.450.1377](tel:812.450.1377) [monique.pierce@deaconess.com](mailto:monique.pierce@deaconess.com)

### Provider Relations Department



Jolee Miller [812.450.3151](tel:812.450.3151) [jolee.miller@deaconess.com](mailto:jolee.miller@deaconess.com)

Jane Lasher [812.450.2247](tel:812.450.2247) [jane.lasher@deaconess.com](mailto:jane.lasher@deaconess.com)



## INSURANCE COMPANIES


COMPANY NAME OR LOGO REQUIRED ON CARD

Service Area ED1 #	Logo & Website	Insurance Company	Contract Includes:
National  ED1 #: 60054	 <a href="http://www.aetna.com">www.aetna.com</a>	AETNA  effective 8/1/2006	<ul style="list-style-type: none"> <li>♦ DHP physicians, NPs and PAs in the areas listed below</li> <li>♦ Various DHP ancillary providers (NOT facilities) in these areas: <ul style="list-style-type: none"> <li>IN—Counties of Vanderburgh, Posey, Warrick, Pike, Gibson or Knox</li> <li>KY—Counties of Henderson or Union</li> <li>IL—Cities of Carmi, Fairfield, Olney, Mt. Carmel, Grayville or Lawrenceville</li> </ul> </li> <li>♦ Verify participation by calling Aetna at <a href="tel:888-632-3862">888-632-3862</a></li> <li>♦ *180-day filing limit</li> <li>♦ Claims address: P.O. Box 981106, El Paso, TX 79998-1106</li> <li>♦ Claim issues: <a href="tel:1-888-MD-Aetna">1-888-MD-Aetna</a></li> <li>♦ Accepts DHP effective dates for new providers and changes to existing providers.</li> <li>♦ NP and PA services are paid at 85 % of the physician fee schedule. *</li> <li>♦ Behavioral health counselors, PsyD, PhD services are paid at 100 % of the physician fee schedule. *</li> </ul>
National		AETNA  Medicare Advantage  effective 12/1/2001	<ul style="list-style-type: none"> <li>♦ Only includes providers who have signed a DHP Medicare Addendum and are a participating Medicare provider.</li> <li>♦ Requires Annual attestation submitted for code of conduct training. Please visit <a href="http://www.deaconess.com/Deaconess-Health-Plans/Compliance-Training-Attestation">www.deaconess.com/Deaconess-Health-Plans/Compliance-Training-Attestation</a></li> <li>♦ Medicare Customer Service line <a href="tel:800-624-0756">800-624-0756</a>.</li> </ul>

\* Filing limits are not guaranteed by DHP but are based on information provided by the insurance companies and networks and these limits are subject to change. This chart is not a guarantee of reimbursement for services provided. Benefit coverage will vary by the employer's benefit plan. The percentage quoted is not a guarantee; percentage is subject to change. Have questions? **Please call the "eligibility/benefits" phone # on the ID card.**

## INSURANCE COMPANIES

COMPANY NAME OR LOGO REQUIRED ON CARD

Service Area ED1 #	Logo & Website	Insurance Company	Contract Includes:
National	   <a href="http://www.humana.com">www.humana.com</a>	<b>HUMANA</b> (CHOICECARE)  effective 1/1/2007  (CHOICECARE+)  effective 1/1/2007	<ul style="list-style-type: none"> <li>♦ All DHP hospitals</li> <li>♦ All DHP physicians</li> <li>♦ NPs and PAs (Specialist co-pay applies if NP/PA working under a specialist)</li> <li>♦ Behavioral Health carved out to Humana Behavioral Health, a Humana company.</li> <li>♦ Chiropractors in Illinois and Kentucky carved out to Tivity.</li> <li>♦ Various DHP ancillary providers (please verify participation with ChoiceCare by calling <a href="tel:800-626-2741">800-626-2741</a>)</li> <li>♦ *90-day filing limit</li> <li>♦ Accepts DHP effective dates for new providers and changes to existing providers.</li> <li>♦ Allied Health providers' services are paid at 75 % of the physician fee schedule.*</li> </ul>
Regional  ED1 #: 77950	 <a href="http://www.healthalliance.org">www.healthalliance.org</a>	<b>HEALTH ALLIANCE MEDICAL PLAN</b>  effective 11/1/2000	<ul style="list-style-type: none"> <li>♦ Entire DHP Network in Indiana, Kentucky and Illinois only (NPs and PAs accepted)</li> <li>♦ Claims address: PO Box 6003, Urbana, IL 61803</li> <li>♦ *90-day filing limit for HAMP claims</li> <li>♦ HAMP accepts DHP effective dates for new providers and changes to existing providers.</li> <li>♦ This plan has open access for any chiropractic care</li> <li>♦ Allied Health providers' services are paid at 100 % of the physician fee schedule.*</li> </ul>

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## PARTICIPATING NETWORKS




NETWORK NAME OR LOGO REQUIRED ON CARD

Service Area	Logo & Website	Network	Contract Includes:
Local	 <a href="http://www.deaconess.com/dhp">www.deaconess.com/dhp</a>	<b>DEACONESS HEALTH PLANS</b>  effective 1/1/2004	♦ Entire DHP Network
Regional	 <a href="http://www.encoreconnect.com">www.encoreconnect.com</a>	<b>ENCORE PRIME</b>  effective 1/1/2019	♦ All Deaconess-employed physicians (regardless of location). Various DHP physicians in Vanderburgh, Gibson, Henderson, Posey and Warrick counties with privileges at Deaconess Hospital (please verify participation in Encore Prime by calling <a href="tel:812-450-7265">812-450-7265</a> ) ♦ Various DHP ancillary providers in Vanderburgh, Gibson, Henderson, Posey and Warrick counties (please verify participation in Encore Prime by calling <a href="tel:812-450-7265">812-450-7265</a> ) ♦ *120-day filing limit ♦ Accepts DHP effective dates for new providers and changes to existing providers.
Regional	 <a href="http://www.encoreconnect.com">www.encoreconnect.com</a>	<b>ENCORE COMBINED</b>  effective 10/1/2018	♦ Entire DHP Network (Specialist co-pay applies for NP/PA working under a specialist) ♦ *120-day filing limit ♦ Accepts DHP effective dates for new providers and changes to existing providers.

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# PARTICIPATING NETWORKS

NETWORK NAME OR LOGO REQUIRED ON CARD

Service Area	Logo & Website	Network	Contract Includes:
National	 <a href="http://www.firsthealth.com">www.firsthealth.com</a>	<b>FIRST HEALTH NETWORK</b>  effective 6/1/2011	<ul style="list-style-type: none"> <li>◆ <b>Entire DHP Network</b> (Specialist co-pay applies for NP/PA working under a specialist)</li> <li>◆ <b>All DHP physicians with privileges at a First Health network hospital</b> (hospitals are by direct contract with First Health)</li> <li>◆ <b>Various DHP ancillary providers</b></li> <li>◆ <b>NPs and PAs accepted (not listed in directory)</b> (please verify participation with First Health by calling <a href="tel:800-937-6824">800-937-6824</a>)</li> <li>◆ <b>*Filing limit is 1 year from DOS for First Health</b></li> <li>◆ <b>Accepts DHP effective dates for new providers and changes to existing providers.</b></li> </ul>
Regional NE Indiana	 <a href="http://totalhealth.parkview.com">totalhealth.parkview.com</a>	<b>PARKVIEW SIGNATURE CARE</b>  effective 1/1/2007	<ul style="list-style-type: none"> <li>◆ <b>Entire DHP Network</b></li> <li>◆ <b>*Filing limits vary by payor, but no less than 120 days</b></li> <li>◆ <b>Accepts DHP effective dates for new providers and changes to existing providers.</b></li> </ul>
National	 <a href="http://www.multiplan.com">www.multiplan.com</a>	<b>PRIVATE HEALTHCARE SYSTEMS (PHCS) &amp; MULTIPLAN</b>  effective 7/1/2005	<ul style="list-style-type: none"> <li>◆ <b>All DHP hospitals</b> (some by direct contract)</li> <li>◆ <b>All DHP physicians with privileges at a network hospital</b> (NPs and PAs accepted)</li> <li>◆ <b>Various DHP ancillary providers</b> (please verify participation with PHCS by calling <a href="tel:800-950-7040">800-950-7040</a>)</li> <li>◆ <b>*120-day filing limit</b></li> <li>◆ <b>Accepts DHP effective dates for new providers and changes to existing providers.</b></li> </ul>

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**Application Requests** for Deaconess Health Plans, Deaconess Hospital, and Evansville Surgery Center can be found on the Deaconess Health Plans website @ [www.deaconess.com/Deaconess-Health-Plans/For-Providers/Provider-Application-Request](http://www.deaconess.com/Deaconess-Health-Plans/For-Providers/Provider-Application-Request)

You may obtain updated fee schedule allowables by emailing up to 250 codes per tax ID # *with your billed charges* in an Excel spreadsheet to [dhpfeerequest@deaconess.com](mailto:dhpfeerequest@deaconess.com).

<u>Code</u>	<u>Modifier</u>	<u>Charge</u>
99213		\$ 100.00
76872	26	\$ 150.00
76872	TC	\$ 110.00

You will be asked to complete a **Provider Update Form** (PUF), which can be found on the Deaconess Health Plans website @ [www.deaconess.com/Deaconess-Health-Plans/For-Providers/Provider-Update-Form](http://www.deaconess.com/Deaconess-Health-Plans/For-Providers/Provider-Update-Form) for any of the following reasons:

- |                                 |                        |
|---------------------------------|------------------------|
| ◆ Address change                | ◆ Name change          |
| ◆ Adding practice location      | ◆ Specialty change     |
| ◆ Eliminating practice location | ◆ Provider termination |

DHP requires that a PUF be completed & submitted to DHP with **all** supporting documentation (CMS 1500 and W-9) before we will notify payors of the change. The PUF and supporting documentation must match **EXACTLY**.

## In Network Hospitals

<b>Hospital</b>	<b>City</b>	<b>County</b>	<b>State</b>
<b>Crossroads Community Hospital</b>	Mt Vernon	Jefferson	Illinois
<b>Daviess Community Hospital</b>	Washington	Daviess	Indiana
<b>Deaconess Cross Pointe Hospital</b>	Evansville	Vanderburgh	Indiana
<b>Deaconess Gateway Hospital</b>	Newburgh	Warrick	Indiana
<b>Deaconess Gibson Hospital</b>	Princeton	Gibson	Indiana
<b>Deaconess Heart Hospital</b>	Newburgh	Warrick	Indiana
<b>Deaconess Henderson Hospital</b>	Henderson	Henderson	Kentucky
<b>Deaconess Midtown Hospital</b>	Evansville	Vanderburgh	Indiana
<b>Deaconess Orthopaedic-Neuroscience Hospital</b>	Newburgh	Warrick	Indiana
<b>Deaconess Union County Hospital</b>	Morganfield	Union	Kentucky
<b>Deaconess Womens Hospital</b>	Newburgh	Warrick	Indiana
<b>Encompass Health Rehabilitation Hospital</b>	Newburgh	Warrick	Indiana
<b>Good Samaritan Hospital</b>	Vincennes	Knox	Indiana
<b>Hardin County Hospital</b>	Rosiclare	Hardin	Indiana
<b>Heartland Regional Hospital</b>	Marion	Johnson	Illinois
<b>Memorial Hospital &amp; Health Care</b>	Jasper	Dubois	Indiana
<b>Perry County Hospital</b>	Tell City	Perry	Indiana
<b>Red Bud Hospital</b>	Red Bud	Randolph	Illinois
<b>Union County Hospital</b>	Anna	Union	Illinois
<b>Wabash General Hospital</b>	Mt. Carmel	Wabash	Illinois